

Terms & Conditions

DEPOSIT: £100.00 per week is required for each week booked. This is non refundable, non transferable in the event of cancellation.

BALANCE: The balance is due two calendar months before departure date.

SECURITY DEPOSIT: £150 will be requested along with your balance to be refunded within 28 days of returning home.

CANCELLATION CHARGES: We must be notified in writing as soon as possible in the event of cancellation. Should you cancel your booking the following conditions will apply:

More than two calendar months
Deposit forfeited
Between one & two calendar months before departure
50% of total cost forfeited
Less than 28 days before departure
100% of total cost forfeited

We reserve the right to cancel your booking if the balance is not paid by the due date (Cancellation charges still apply).

AMENDMENTS: Alterations to a confirmed booking can be made at The Owners discretion and the client's request – an administration fee of £25 per change will be charged. Please confirm changes in writing. The administration fee will be added to your invoice.

ACCOMMODATION: Should circumstances beyond our control require us to cancel a booking the client will receive a full refund of all monies paid to date with no liability accepted or compensation paid.

Only the persons named on the booking form are allowed to stay in the house.

The Owner and its representative(s) cannot be held responsible for any withdrawal of amenities within the development or any breakdown of equipment/appliances in or around your vacation home during your stay.

EQUIPMENT RENTAL: Crib, highchair and rollaway bed hire must be ordered at time of booking and is subject to availability.

POOL HEAT: If required, must be **ORDERED at the time of booking and paid for within your final balance** – If applicable. In the event pool heat is requested and paid for, it is ordered at your own risk. We do not imply and we cannot guarantee the temperature of any heated pool, as this will vary according to several factors, the main one being the prevailing weather conditions. In the event of pool heater breakdown, the homeowners liability will be limited to refunding the pool heat money paid by the guest for the number of proven days the heater is out of action. No other action will be taken or compensation paid.

LIABILITY: During your stay, The Owner and its representative(s), or owner's agents do not accept any liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused.

Please bear in mind that your villa is situated on a development that consists of both residential and vacation homes. Therefore The Owner and its representative(s), or owner's agents, cannot be held responsible for any ongoing construction, alterations to existing houses or any noise or nuisance as a result thereof on or around the housing development.

The Villa has a swimming pool. The Owner and its representative(s), or owners agents do not accept liability for death howsoever caused as a result of use of the pool or surrounding area.

FORCE MAJEURE: The Owner and its representative(s), or owner's agent cannot accept, be responsible for or be liable in respect of loss, damage or changes caused by Force Majeure (e.g. strikes, floods, terrorist activities, and closure of airports, weather conditions or other events beyond our control).

COMPLAINT PROCEDURE: In the unlikely event of a complaint, please contact the local management company within 24 hours, who will do their best to assist and rectify the matter as soon as is practically possible.

If you have a complaint and the matter is not resolved, you must notify The Owner immediately and forward your complaint in writing within 7 days. Failure to follow these procedures will invalidate any complaint. The Owner will not enter in to any correspondence for any circumstances not brought to local management company's attention during your stay.

DISTANCES: All distances are approximate from the US27 area, The Owner accepts no liability if they are not accurate.

INSECTS: The Villa is treated on a regular basis as part of pest and termite control, however, as Florida is a tropical state, the presence of insects is inevitable and is no reflection on the cleanliness of the villa and is no cause for complaint. To minimise their presence inside the villa please ensure all windows and doors are kept closed when not in use.

INSURANCE: It is advisable that cancellation insurance is contained within your travel insurance.

ACCEPTANCE: The Owner reserves the right to refuse acceptance of any booking at any time at its discretion without having to give a reason.

CHANGES TO TERMS AND CONDITIONS OF BOOKING: If for any reason the terms and Conditions of Booking change between the party leader signing and your departure date, a copy of the amended Terms will be sent to you. Upon signing the terms Enclosed, you automatically agree to any changes.

Web Site Address: www.VillaDior.com

I/We have read and understood and I/We agree to accept and abide by The Owners terms and conditions of booking as detailed on behalf of all persons for whom the booking is made and I/We are authorised to act on their behalf.

!/We enclose our deposit/full payment of made payable to **M Gold**

Signed..... Please print name..... Date.....